

EXECUTIVE SUMMARY

This research survey presents one part of data collection for a broader evaluation of the support for transformation and deinstitutionalization of residential social services through Operational Programme Employment (OPZ). This broader evaluation is implemented by Evaluation department of MPSV (Ministry of Labour and Social Affairs of Czech Republic).

Presented study is based on desk-research and in-depth interviews with representatives of senior management, middle management and with social workers providing daily personal care in 9 selected services, that are also recipients/project implementers in OPZ (51 interviews in total). The data collection took place from 23rd of September to 4th of December 2020.

This study contains nine case studies, each for one of the included services: Diakonie Valašské Meziříčí, Domov Háj, p. o., Ústav sociální péče pro mládež Kvasiny, Sociální služby Vsetín, p. o., Domov Na Stříbrném vrchu, Domov Kamélie Křížanov, p. o., Domov Jeřabina Pelhřimov, p. o., JINAK, o.p.s. a Čtyřlístek – centrum pro osoby se zdravotním postižením Ostrava, p. o.

These case studies answer following main evaluation questions:

- EO1: How do managers of residential social services perceive the current situation in the transformation and deinstitutionalization field in Czechia?
- EO2: How do managers of residential social services perceive the possibilities and setting of the support in OPZ?
- EO3: What are the main factors of successful transformation and deinstitutionalization process according to managers and care workers of residential social services?

Relevant and useful information on individual topics were obtained in all selected services: personal and online interviews took place without any complications, respondents did not avoid answers.